



Dallas-Fort Worth International Airport

Address: DFW, PO Box 619428, DFW Airport, Texas 75261-9428, USA

Location: The airport is located 24km (15 miles) northwest of Dallas and 29km (18 miles) northeast of Fort Worth

Country Code: 1

Time Zone: GMT - 6 (GMT - 5 from the first Sunday in April to the last Sunday in October)

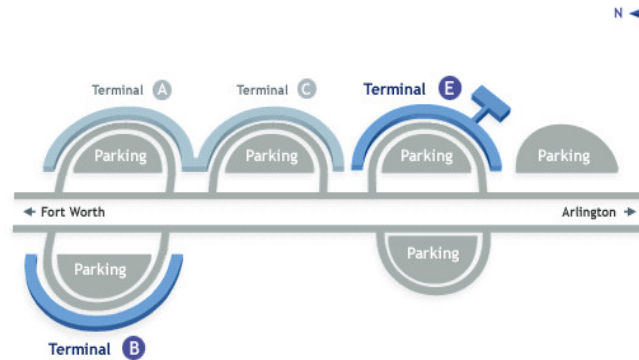
Number of Terminals: 5

Telephone: 972 574 8888

Fax: 972 574 3780

E-mail: airportinfo@dfwairport.com

Website: www.dfwairport.com



TRANSFER BETWEEN TERMINALS: The terminals are connected by the world's largest airport train, *Skylink*. This bi-directional system speeds guests through terminals in an average of five minutes. Transportation between terminals while outside security is available on *Terminal Link*, a free shuttle service. Pick-up and drop-off points are located on the upper level of each terminal, outside baggage reclaim areas.

INFORMATION AND HELP DESKS: Multilingual information boards can be found throughout the airport. Interactive visitor information centres are located near the baggage reclaim areas providing information and direct dialling to some transportation options from the airport. A *Travelers Aid* office is located in Terminal D, near the D15 bag claim. DFW Airport Ambassadors are stationed throughout all terminals to provide assistance, including directing passengers to connecting flights, bag claim and other airport facilities.

FACILITIES FOR DISABLED TRAVELLERS: Wheelchairs are also available from individual airlines in each terminal; passengers should request any special assistance from their airline prior to travel. There is disabled parking available in all car parks. The inter-terminal Terminal Link vans are wheelchair accessible. There are TDD telephones, amplified receivers and lowered telephones throughout all terminals.

CONFERENCE AND BUSINESS FACILITIES: Wireless Internet access is available in all terminals and the *Grand Hyatt DFW*, which is located outside security in Terminal D. High-speed Internet kiosks and dataports are located in Terminals A, B, C and E. Samsung mobile travel centres, 24-hour business centres and Starbucks coffee shops are located in the terminals A, B, C and E Skylink stations. Features include work counters, semi-private workstations, electricity and phone outlets at each seat, Wi-Fi and dial-up Internet access. A *Laptop Lane* business centre provides private workstations with computers, IDD telephones, fax, printing and Internet. *Smathers Business Center* (tel: 972 615 6855), located in the on-site *Hyatt Regency DFW Hotel*, offers computers, Internet access, copying, postal and courier services, fax, equipment hire, printing and graphics. The hotel also has 62 meeting rooms and a ballroom.

CAR HIRE: The car hire centre is a 10-minute shuttle ride from the airport; shuttles depart from the lower level of each terminal. Car hire and pick-up is arranged here. *Advantage*, *Alamo*, *Avis*, *Budget*, *Dollar*, *Enterprise*, *EZ Rent*, *Hertz*, *National* and *Thrifty* are all represented; courtesy telephones are located by baggage reclaim.

CAR PARKING: Terminal car parks for short-stay parking are located next to each terminal, within walking distance of the gates. Express car parks are situated slightly further away and are served by shuttle connections to the terminal. Long-term, economy parking is available at remote sites, also serviced by the free airport shuttle buses. For further information on car parking, telephone the information line (tel: 972 574 7275/PARK).

DRIVING DIRECTIONS: There are airport connections from the south on Highway-183 or -360, or from the north, on Highways-114, -121 or -635. All exits are on the left. From central Dallas, head north on I-35E, continue (northwest) on Route 183, turn off onto Ramp DFW Airport, and then continue (north) on International Parkway North (toll road). From central Fort Worth, head north on I-35 West, at Exit 52A turn off onto Ramp Route 121 north, merge onto Route 121 (Airport Freeway), continue (north) on I-820, continue on Route 121 north then Route 183 East, turn off onto Ramp DFW Airport/Amon Carter Boulevard, and then continue (north) on International Parkway North (toll road).

PUBLIC TRANSPORT: Rail: *Trinity Railway Express* (tel: 214 979 1111) offers connections to Dallas and Fort Worth. Shuttles connect the station and the terminals and are free for passengers holding a valid air ticket. **Road:** Taxi: Taxis are readily available outside the airport, available on the upper level of each terminal. Limousine: Numerous limousine companies and shuttle services are available. Bus: *Airporter* buses serve various destinations in Fort Worth, from the upper level of each terminal. Information on public transport is displayed on ground transportation boards, which are located near baggage reclaim in all terminals.

HOTELS: The *Grand Hyatt DFW*, located in Terminal D, outside security (tel: 972 973 1234), has 298 rooms, and is the most convenient hotel for the airport. Also on site is the *Hyatt Regency DFW Hotel* (tel: 972 453 1234), which has 811 rooms and 11 suites. Other hotels, including the *Courtyard Dallas DFW Airport* (tel: 972 790 8990), *Dallas Fort Worth Airport Marriott* (tel: 972 929 8800), the *Fairfield Inn DFW* (tel: 972 929 7257) and the *Holiday Inn Select* (tel: 972 399 1010), are located close to the airport. Information on getting to local hotels is displayed on ground transportation boards, which are located near baggage reclaim in all terminals.