



Stockholm - City Business Guide

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Overview

The Venice of the North, Stockholm is built on 14 islands among open bays and narrow channels. Sweden's capital is handsome and civilized, filled with parks and airy boulevards. It is the financial and business hub of Sweden, with most major Swedish companies including Ericsson, Electrolux, Ikea, Saab and Volvo all based in the capital. Much of Stockholm's present day wealth comes from the new light industries such as information technology and telecommunications, and also from design-based industries. Although Sweden did not adopt the Euro, the city's major trading partners are all European. The country is heavily dependent on exports and the rapid downturn in the IT and telecom sectors affected the economy. Remarkably, Stockholm is the city where Nobel Prizes are awarded.

Business Etiquette

It is very important to greet people with a "hej" greeting as well as saying "hej da" (goodbye) upon leaving

Chamber of Commerce

American Chamber of Commerce

Box 16050; Tel.: +46 (0)8 506 126 10

Australian Trade Commission

Sergels Torg 12; Tel.: +46 (0)8 545 180 00

British-Swedish Chamber of Commerce

Jakobstorg 3, 4 tr, Box 16050; Tel.: +46 (0)8 506 126 17

Canadian-Swedish Business Association, CSBA

Tegelbacken 4, box 16129 ; Tel.: +46 (0)70-226 92 00 ; <http://www.csba.nu/>

CzechTrade Sweden

Birger Jarlsg. 2; Tel.: +46 (0)8 505 611 70

Finnish Chamber of Commerce

Riddarg. 19, Box 5432; Tel.: +46 (0)8 442 88 60

French Chamber of Commerce

Styrmansg. 43 ; Tel.: +46 8 442 54 44 ; www.cfcfs.se

Nobelux (North-Belgium-Luxembourg) Chamber of Commerce

Box 10217; Tel.: +46 (0)8 663 05 56

Italian Chamber of Commerce

Blasieholmsgatan 4 A; Tel.: +46 (0)8 611 25 40

Jetro (Japan External Trade Organization)

Kungsg. 48; Tel.: +46 (0)8 411 81 73

Hong Kong Trade Development Council

Kungsg. 6, Box 7505; Tel.: +46 (0)8 411 56 90

Stockholm Chamber of Commerce

V. Trädgårdsg. 9, Box 16050; Tel.: +46 (0)8 555 100 00

German-Swedish Chamber of Commerce

Narvav. 12; Tel.: +46 (0)8 665 18 00

Turkish chamber of Commerce

Arstaångsv. 13; Tel.: +46 (0)8 744 44 10

Embassies and Consulates

Embassy of Belgium

Villagatan 13A; Tel.: +46 (0)8 534 802 00

Embassy of Angola

Skeppsbron 8, Box 3199; Tel.: +46 (0)8 24 28 90

Embassy of Australia

Sergels Torg 12; Tel.: +46 (0)8 613 29 00

Embassy of Bosnia-Herzegovina

Birger Jarlsgatan 55; Tel.: +46 (0)8 24 83 60

Embassy of Botswana

Tyrgatan 11; Tel.: +46 (0)8 545 258 80

British Embassy

Skarpögatan 6-8; Tel.: +46 (0)8 71 30 00

Embassy of Bulgaria

Karlavägen 29; Tel.: +46 (0)8 723 09 38

Canadian Embassy

Tegelbacken 4; Tel.: +46 (0)8 453 30 00

Embassy of Croatia

Bigger Jarlsgatan 13; Tel.: +46 (0)8-678 42 20

Embassy of Cabo Verde

Drottninggatan 104; Tel.: +46 (0)8 411 71 10

Embassy of Chile

Sturegatan 8; Tel.: +46 (0)8 679 82 80

Embassy of Colombia

Östermalmsgatan 46; Tel.: +46 (0)8 21 43 20

Embassy of Cyprus

Bigger Jarlsgatan 37; Tel.: +46 (0)8 24 50 08

Embassy of Denmark

Jakobs Torg 1; Tel.: +46 (0)8 406 75 00

Embassy of Dominican Republic

Sibyllegatan 17; Tel.: +46 (0)8 667 46 11

Embassy of Ecuador

Engelbrektsgratan 13; Tel.: +46 (0)8 679 60 43

Eritrean Embassy

Stjärnv. 2 B, Box 1164; Tel.: +46 (0)8 441 71 70

Embassy of Estonia

Tyrgatan 3; Tel.: +46 (0)8 545 122 80

Embassy of Ethiopia

Lätjintansg. 17, Box 10148; Tel.: +46 (0)8 665 60 30

Embassy of Philippines

Skeppsbron 20; Tel.: +46 (8) 23 56 65

Embassy of Finland

Gärdesgårdsgatan 9; Tel.: +46 (0)8 676 67 00

Embassy of France

Kommendörstagan 13; Tel.: +46 (0)8 459 53 00

Embassy of Greece

Kommendörsg. 16, Box 55565; Tel.: +46 (0)8 545 66 010

Embassy of Guatemala

Wittstocksgatan 30; Tel.: +46 (0)8 660 52 29

Embassy of Germany

Skarpögatan 9; Tel.: +46 (0)8 670 15 00

Embassy of India

Adolf Fredriks Kyrkogata 12; Tel.: +46 (0)8 10 70 08

Embassy of Ireland

Östermalmsgatan 97; Tel.: +46 (0)8 661 80 05

Embassy of Iceland

Kommendörstagan 35; Tel.: +46 (0)8 442 83 00

Embassy of Israel

Torstenssongatan 4; Tel.: +46 (0)8 663 04 35

Embassy of Italy

Djurgårdsvägen 174; Tel.: +46 (0)8 545 671 00

Embassy of Japan

Gärdesgatan 10; Tel.: +46 (0)8-579 353 00

Embassy of Latvia

Odengatan 5; Tel.: +46 (0)8 700 63 00

Embassy of Lithuania

Grevgatan 5; Tel.: +46 (0)8 667 54 55

Embassy of Malaysia

Karlavägen 37; Tel.: +46 (0)8 791 76 90

Embassy of Mexico

Grevgatan 3; Tel.: +46 (0)8 663 51 70

Embassy of the Netherlands

Götgatan 16; Tel.: +46 (0)8 556 933 00

Embassy of Norway

Skarpögatan 4; Tel.: +46 (0)8 665 63 40

Courier/Messenger Services

DHL International AB

Box 23260 ; Tel: +46 (0)8 690 02 00/+46 (0)20 345 345

FedEx

Tel.: +46 (0)200 25 22 52

UPS

Tel.: +46 (0)20 788 799

JETPAK

Tel.: +46 (0)20 980 000

Internet Connection Place

All upper-range and most medium-priced hotels are equipped with dataports that allow guests to use laptop computers. Many hotels also offer business centers equipped with computers and Internet access. Outside hotels, cyber cafes are available including:

Internet Cafe Stockholm

Kmakargatan 33b ; Tel.: +46 (8) 669 09 99

Visas & Customs

Citizens of Brazil, Czech Republic, Italy, Japan, Korea (Republic of), Mexico, Germany, France and the U.S do not need a visa for entry into UK. Citizens of the People's Republic of China need to apply for visa. For adults entering from the non-EU countries, duty-free allowances are 200 cigarettes or 50 cigars or 250 grams of tobacco; 1 liter of alcoholic beverage of more than 22 proof, or 2 liters of champagne and wine; 60 grams of perfume, and other goods to the value of GBP75. For adults entering from the EU countries, duty-free allowances are 800 cigarettes or 400 cigarillos and 200 cigars or 1 kilogram of tobacco; 100 liters of alcoholis beverage of more than 22 proof, or 90 liters of wine (20 liters of fortified wine), and 110 liters of beer.

Phone Information

The country code for all Sweden is 46. The city code for Stokholm is 08.

Emergency Phone Numbers

Police, Fire, and Ambulance (General Emergency)

112

Emergency Dental Care (24-hour)

+46 (0)8 545 512 20. During the night call : +46 (0)8 320 100.

Tips and Rules for Use of Phone in Country

Numbers in central Stockholm begin with 8. When dialing Stockholm from abroad leave out the initial zero of the area code. To call a foreign number from Stokholm, dial 00, then the country code, then the area code, and then the number. For a collect call dial 00 18 and then the number. Dial 118 118 to reach the Sweden directory assistance. Dial 118 119 to get international directory assistance. Public phones are widely available and can be only used with phone cards.

Tips and Rules for Use and Rental of Mobile Phones

The cellular standards in Stockholm are ETACS for analogue and GSM for digital. Major services providers include vodafone, Teliasonera, Tele2, Comviq. If you choose to bring your cellular phone into Sweden, be sure to check with your home cellular service provider to establish compatibility of your phone with systems abroad. Rent a locally compatible cellular phone before you arrive to obtain reasonable rates and reliable service. Cellular phone numbers begin with 070 or 073.

Money

The unit of currency is the crown, which contains 100 öre. There are 5-, 10-, 20-,50-, 100-, 500-, and 1000 crown notes; 1-, crown coins; and 50 öre coins. Foreign currency and traveler's checks can be exchanged at banks, change offices and at some travel agencies. Only crowns are accepted as legal tender for cash transactions. Foreign currency must be exchanged for crowns at a bank or a currency exchange. ATMs are widely available. Travelers' checks are not generally accepted in shops and restaurants, though most major hotels will take them. They can be exchanged for cash in banks, change offices, and certain travel agencies. Credit cards are widely accepted throughout the country in hotels, restaurants, and shops.

Tiping

Tiping is not an obligation in Stockholm and in all Sweden, but if you want to, you can leave

* Restaurants 5 to 10 percent.

* Bar Not expected.

* Taxis 5 to 10 percent.

*

Time Difference

Stockholm is in the Central European Time Zone, which is one hour ahead of Greenwich Mean Time (GMT). Daylight Savings Time is observed from the last Sunday in March to the last Sunday in October.

Embassy of Poland

Karlavägen 35; Tel.: +46 (0)8 505 750 00

Embassy of Portugal

Narvav. 30-32; Tel: +46 (0)8-545 670 60

Embassy of the Russian Federation

Gjörwellsgatan 31; Tel.: +46 (8) 13 04 41

Embassy of Switzerland

Valhallav 64, Box 26143; Tel.: +46 (0)8 676 79 00

Embassy of South Africa

Linnégatan 76; Tel.: +46 (0)8 24 39 50

Embassy of Thailand

Floraqatan 3; Tel.: +46 (0)8 791 73 40

Embassy of the Tunisian Republic

Narvavägen 32; Tel.: +46 (0)8 545 855 20

Embassy of Uruguay

Kommendörstragan 35; Tel.: +46 (0)8 660 31 96

Embassy of The United States of America

Dag Hammarskjöldsväg 31; Tel.: +46 (8) 783 53 00

Business Centers

All business centers are in hotels.

Conference and Exhibition Centers

World Trade Center Stockholm AB

Klarabergsviadukten 70, Box 70354, 107 24; Tel: +46 (08) 700 45 00

City Conference Centre

Drottningg. 71 B, Box 70471; Tel.: +46 (0)8 506 166 00

City Konferensen

Ingenjörshuset Malmkillmadsg. 46 Box 1419; Tel.: +46 (8) 613 81 00

Konferens Sparvagnshallarna

Birger Jarlsg; 57 A, Box 6380; Tel.: +46 (0)8 15 22 44

Translation Offices

Stockholms Tolkförmedling AB

Kungsbroplan 1, Box 8316; Tel.: +46 (0)8 785 02 90

Tolkjouren

Tel.: +46 (0)8 506 119 00; www.tolkjouren.se

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VAT & Taxes

VAT is applies as follows: 25% standard rate; 12% reduced rate (food, hotels, transport, medicine), 6% for books, newspapers and some culture services.

Voltage

Electricity is 220V. The pin plug is different for phones only.

Local Transportation

Bus and subway card for unlimited travels during 24 h: 95 crowns. Ticket valable 1 hour: from 30 crowns. Buses 1, 3 and 4 go all around in Stockholm.

Health Info

There are no serious health hazards. You do not need any vaccinations before visiting Sweden.

Climate

Stockholm enjoys a maritime temperate climate. During Spring, the weather can be windy and wet at times. Summer is fairly cool with temperatures ranging from 16 to 21°C and an average of nine hours of sunshine daily. Stockholm's rainy season is July through November. Fall gets cold with temperatures between 5 and 12°C. Winter is dark and cold though dry, with temperatures from 5°C to below freezing. Some snow falls in the city from November through March.

Public Holidays

Where to Eat

In the Norrmalm quarter, **Fredsgatan 12**, a one star Michelin, serves innovative top-gourmet Swedish Cuisine. Design fans will enjoy **Rolfs Kök**, an excellent fusion food restaurant in the Vasastan area. **Operakällaren** (The Open Cellar) in Norrmalm offers exquisite food, a voluminous wine list and a 19th century decor coupled with a fantastic view. **Gondolen** is the ideal place to enjoy the city at your feet. For a warm and relax atmosphere, **Paul & Norbert** located in Östermalm is the right choice: Indigenous wild game, including reindeer and elk, is prepared with a French flair. In the summer, **Ulriksdals Wårdshus** on the grounds of Ulriksdal's Royal Palace serves the best smörgåsbord. For those who want a break from Swedish food, **Östgötagatan** is a huge Asian restaurant with an impressive outdoor dining area by the water edge. For homesicks, fresh Italian food can be enjoyed at **Lo Scudetto** in the trendy "SoFo" and French classics at **Opus** in Södermalm. **Restaurangen's** unique menu is categorized by tastes.

Local Gift Ideas

The most famous design shops are **R.O.O.M**, **Norrgavel**, **Svenskt Tenn**, **Klara** and **Asplund**. Modern antiques can be found at **Jacksons**, or **Modernity**. Don't miss department stores **NK**, **PUB** and **Åhléns**. Swedish glass can be found at **Blas & Knada**. For food lovers, cloudberry preserves, pickled herring, crispbread and ginger biscuits are a must.

Leisure Time

Guided boat trips allow to discover the archipelago but for the best city view, take a balloon ride. Wander around the old medieval town, **Gamla Stan** and visit **Hallwylska Palatset**, a model turn-of-the-century private home. Nearby, the **National Museet** displays works by European and Swedish masters. The **Moderna Museet** features an excellent collection of 20th century paintings and photography. The **Kungliga Plottet**, (Royal Palace) with its 608 rooms is a must see. Seven miles away, **Drottningholms Palatset** is a Swedish Versailles. Sport enthusiasts can swim during summertime, sail or game fish. Winter visitors should not miss the Christmas markets.

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